

## SURVEILLANCE ANALYST/DISPATCHER

Strategically located on the western Gulf of Mexico, Port Corpus Christi is the sixth largest port in the United States in total tonnage. With a straight, 45' deep channel, the Port provides quick access to the Gulf, the United States inland waterway system and the world beyond. Port Corpus Christi is an economic catalyst in the South Texas region which has generated thousands of jobs. At this time, we are seeking another dynamic member to join our Port Security team.

### **Are you the one for us?**

We are looking for an enthusiastic individual to serve as a communication link with law enforcement agencies and to observe and operate various security systems software, including intelligent video analytics. Duties include:

- Observing and operating interactive video surveillance camera monitoring systems and computers to detect intrusions, unusual or unauthorized activity within the boundaries of the PCCA and taking necessary action in response to observed activity. Developing and maintaining acceptable level of proficiency with security system detection and access control software;
- Operating two-way radios to dispatch calls to patrol units and security forces. Transmitting, receiving and communicating information to police and security forces, as appropriate, and to other agencies as required;
- Utilizing computer-aided dispatch (CAD) in order to record and assign calls for service/events; utilizing the records management system (RMS) to access, analyze, and enter information when necessary; monitoring radio activity and calls; verifying and inputting TCIC/NCIC, CAD/RMS data as requested;
- Communicating between security force(s) and Harbormaster to report vessel movements, dock damage and other information vital to PCCA commerce;
- Maintaining proficiency with, and utilizing the Automatic Vehicle Locator (AVL) security system to better determine status/availability of police resources and maintaining proficiency with Gulf Coast Law Enforcement Information Exchange Database (Linx), and utilizing resources to develop information and data related to PCCA security operations/investigations;
- Communicating and demonstrating professionalism with the public, PCCA Police, Security staff, PCCA employees, and the various public safety units (Coast Guard, Sheriff, Police, Fire & Emergency Medical Services, Texas Department of Public Safety) as well as various federal law enforcement and other regulatory agencies;
- Receiving, assessing and appropriately acting on calls from the public requesting service/assistance; maintaining an acceptable level of competence, professionalism and ethical standards both on and off duty as addressed in the Police and Security department rules manual, and PCCA Employee Handbook;
- Conducting file inquiries into the National Crime Information Computer (NCIC) and Texas Crime Information Computer (TCIC) or regional database to check driving records, vehicle registrations, stolen property listings, warrants, criminal history reports and/or missing persons listings and other crime-related data;
- Encouraging and fostering a helpful, safe environment where teamwork prevails and providing assistance to senior management and office staff where appropriate.

### **What else can you expect?**

- Driving a vehicle to complete assigned tasks and working the hours needed to fulfill the position objectives (standard 12 hour rotating shifts, 4 days on/4 days off, or a variation of this schedule which includes weekends, nights and holidays);
- Functioning as essential employee for pre-readiness or post-disaster recovery
- General office environment with regular likelihood of sitting, standing, speaking, hearing, reading, using hand to finger movements; frequently walking, reaching and stooping; occasionally kneeling and lifting and/or moving up to 30 pounds. May perform receptionist/administrative duties when directed.

### **Do you have the following?**

- High School diploma or GED and minimum two years' experience in duties above;
- proficiency of the English language with effective and clear verbal and written communication skills; oral and written proficiency in the Spanish language preferred;
- proficiency with a personal computer and previous experience with CAD and RMS;
- Texas Commission on Law Enforcement (TCOLE) Telecommunications Certifications and TCIC/NCIC Full Access Certification or attainment of certification within one year of employment;
- self-control, tact, good judgment; reliability, punctuality, dependability, good attendance record with the ability to follow complex oral and written instructions;
- strong organizational and multi-tasking skills;
- good driving record with a valid driver's license.
- ability to work 12 hour rotating shifts, 4 days on and 4 days off, or a variation of this schedule which includes weekends, nights and holidays
- ability to pass a physical exam, including drug screen and no greater than a mild hearing loss, not to exceed 40 dBHL at frequencies 500-4000 Hz in either ear and 20/40 vision with corrective lenses.

### **Our employees enjoy a fabulous benefits package including:**

- Competitive salary paid bi-weekly
- Health, dental and vision insurance at a low monthly cost
- Retirement through the Texas County & District Retirement System
- 457 Deferred Compensation plans
- Paid vacation, sick, holiday and bereavement leave
- Life insurance and long-term disability plans
- Flexible Spending Account

Salary commensurate with experience, \$17.45 per hour, non-exempt.

Apply online at [www.portofcc.com](http://www.portofcc.com) or by contacting Workforce Solutions of the Coastal Bend at (361) 882-7491. Applications and resumes must be received by the PCC Human Resources Department on or before Friday, April 28, 2017.

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